



2143

Attorney Docket No.: PATENT  
SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Klaus Hofrichter et al.

Serial No.: 09/705,478

Filed: November 2, 2000

For: **REMOTE MANUAL,  
MAINTENANCE, AND  
DIAGNOSTIC SERVICES FOR  
NETWORKED ELECTRONIC  
DEVICES**

Group Art Unit: 2143

Examiner: Mauro Jr, Thomas J

**TRANSMITTAL LETTER**

162 North Wolfe Road  
Sunnyvale, California 94086  
(408) 530-9700

Customer Number 28960

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Enclosed please find an amendment and response to the office action mailed on February 11, 2005 for filing with the U.S. Patent and Trademark Office.

The Commissioner is authorized to charge any additional fee or credit any overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,  
HAVERSTOCK & OWENS LLP

Dated: May 10, 2005

By: Jonathan O. Owens  
Jonathan O. Owens  
Reg. No.: 37,902

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP

Date: 5/10/05 By: [Signature]



PATENT  
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                                |   |                                  |
|--------------------------------|---|----------------------------------|
| In re Application of:          | ) | Art Unit: 2143                   |
|                                | ) |                                  |
| Klaus Hofrichter et al.        | ) | Examiner: Mauro Jr, Thomas J     |
|                                | ) |                                  |
| Serial No.: 09/705,478         | ) | <b>AMENDMENT AND RESPONSE TO</b> |
|                                | ) | <b>OFFICE ACTION MAILED</b>      |
| Filed: November 2, 2000        | ) | <b>February 11, 2005</b>         |
|                                | ) |                                  |
| For: <b>REMOTE MANUAL,</b>     | ) | 162 North Wolfe Road             |
| <b>MAINTENANCE, AND</b>        | ) | Sunnyvale CA 94806               |
| <b>DIAGNOSTIC SERVICES FOR</b> | ) | (408) 530-9700                   |
| <b>NETWORKED ELECTRONIC</b>    | ) |                                  |
| <b>DEVICES</b>                 | ) | Customer No. 28960               |

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of February 11, 2005, please amend the subject application as follows:

**AMENDMENTS**

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 19 of this paper.